

Arrival Information:

On arrival at all ports, passengers are required to go straight to the Port Health officials and present their negative PCR test as well as their completed Health Form. Once they are cleared, they will proceed to Customs and Immigration for the regular arrival procedures.

- PCR Covid tests are valid 48 hours from issuance of certificate and must show a negative result.
- If they have an expired Covid certificate, health officials will keep clients at the Port Health facility, and Lancet Laboratories will come to test clients. Clients will have to wait at the Port Health facility for their test results, before they can proceed to Immigration (if test results are negative).
- The waiting period will be 3-4 hours for the test results.
- If PCR test results come back positive, clients will be taken to an isolation facility where they will be monitored depending on symptoms (clients are not turned back).
- Positive cases with severe symptoms, will be taken by ambulance to quarantine at Mkhosana Clinic.
- Positive cases with mild or no symptoms may isolate/quarantine for 14 days at their own home, or the lodge/hotel where they are booked to stay (additional cost of accommodation for their own account), there will be regular checks by health authorities.
- It is recommended that all clients have their Covid test before arriving at a port of entry, this is to save unnecessary stress on arrival. This should be applied to private charters, self-drives, overland trucks and transfer buses.
- Clients who have had vaccines must carry proof and currently still require a negative PCR test on arrival.

Specific to airport/private charter arrivals:

Arrival information as above applies to all travellers

- If clients are on a private charter or a group and they need testing on arrival, pre-arrangements may be done with Lancet Laboratory. In this instance, Lancet will be waiting at the airport to conduct testing on arrival.

Specific to land borders arrivals:

Arrival information as above applies to all travellers

- Both Kazungula and Livingstone Border ports are opened for fully vaccinated travellers to cross in and out of Zimbabwe.
- Travellers must carry their vaccination cards or proof of being fully vaccinated for land border crossing procedures.

Departure Information:

- PCR Covid tests are valid 48 hours from issuance of certificate and must show a negative result.
- Lancet Laboratories will come to The Palm River Hotel to test clients, the current cost is *US\$70/person.
- Clients can also visit the Laboratory themselves the cost is *US\$60/person.
- The laboratory recommends that all testing to be done before 12noon, to ensure that clients will receive their results on the same day. If clients do their test after 13h00 then results will be available on the following day at latest 11h00.

All ports of entry will be conducting health and safety procedures, hand sanitisation and temperature checks. Such procedures are compulsory at both airport and land border facilities.



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